



## THE PRECISE ADVANTAGE

When it comes to managing your claims, precision is paramount. That means no unanswered questions, unconfirmed details or unnecessary delays. You need a dedicated partner to provide the accurate, prompt service and expertise to handle your most challenging claim administration and adjustment needs. At Precise Adjustments, that's the world-class service and industry-leading capabilities that our clients have come to know and expect.

### EXPERIENCE, EXPERTISE & WORLD-CLASS SERVICE

Precise Adjustments is a wholly owned company of Tokio Marine Highland, a leading property and casualty underwriting agency and a subsidiary of Tokio Marine Kiln, one of the largest carriers in the Lloyd's of London insurance market. Our experienced team of specialists and adjusters provide the highest caliber of customer service when you need it most. That's the Precise advantage and our promise to you.

### THIRD-PARTY ADMINISTRATION & MEDIATION REPRESENTATION

- As a third-party administrator, Precise offers end-to-end claims management, including expert mediation representation. We have the experience to satisfy your requirements, knowledge to serve your needs, technology to expedite your claims, service to meet your standards, and the expertise to help you resolve claim challenges.

### DAMAGE APPRAISALS & REINSPECTIONS

At Precise, we have the tools and experience to quickly perform damage appraisals. Whether you need short-form damage appraisals, re-inspections, or full loss adjustment services that include underwriting notes, subrogation, origin or cause investigation, and other additional benefits, you can count on Precise to deliver the service you need.

### QUICK & EASY CLAIM REPORTING

To file or check the status of a claim, call the Precise team at 800.627.7601. Each claim will be assigned to a professional claim adjuster and monitored closely for service quality and accuracy. For our lender-placed insurance clients, file a claim online through our iClient® portal.

To learn more about our capabilities and offerings, visit [www.tokiomarinehighland.com/claims](http://www.tokiomarinehighland.com/claims)